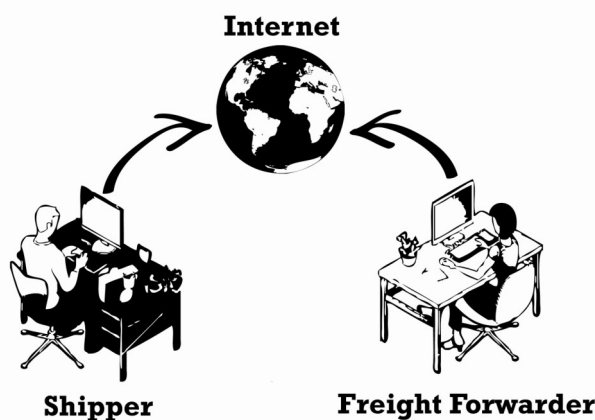




Feature Focus

Making the most of EDI



More and more of you are using the EDI functionality in MultiFreight for electronic trading with your customers, suppliers and partners.

EDI (electronic data interchange) encompasses a range of different types of electronic transactions and the overview here may help you see how you could best use it.

Bookings and manifests

EDI is commonly used to create jobs automatically within MultiFreight from data sent by your customers or partners. The MultiFreight EDI module loads incoming messages into your MultiFreight inbox, validates the data, automatically translates to your internal codes (departments, accounts locations, etc.) and, at the press of a button, creates the jobs or consols for you. It can also send out job and consol data as EDI messages.

Status updates

As well as creating new jobs, EDI can also be used to apply updates to existing jobs.

Purchase orders

If you are using MultiChain to manage clients' purchase orders prior to shipment, the EDI module enables PO data to be imported automatically.

Purchase invoices

These can be imported, matched and posted automatically using our MultiDox service.

Handling different message formats

MultiFreight works with its own XML schemas for data import and export. If the information you receive is in a different format, the MultiDox service can automatically re-map it. It handles a variety of formats – such as xml, Edifact, csv (Excel) and flat files, and even converts pdf files into data. It can also turn outgoing MultiFreight xml files into different formats if required by your trading partners.

Bookings and shipping instructions to shipping lines; electronic airwaybills

These are standard EDI messages which have been pre-defined in MultiFreight so you can, for example, send bookings and shipping instructions direct from your job file to the carrier portals, such as INTRRA, GT-Nexus, Cargosmart and CCS-UK.

For more information on any of the products and services mentioned, call Paul Hassan on 01473 212421.

Welcome!

Welcome to the summer 2011 issue of MultiFreight News. From the feedback we have received so far, you like what you find in our newsletters. If you have a suggestion for future newsletter content, a question or idea you would like to share, please send it to diane.clough@multifreight.com.

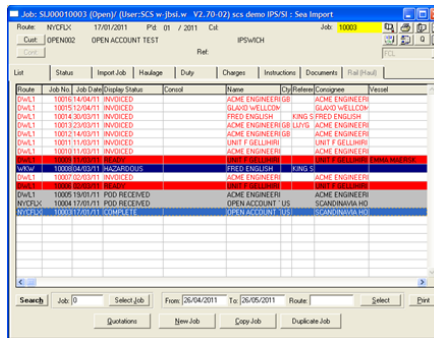
Inside this issue:

Did You Know?	2
Top Tip	2
Latest Product Developments	3
Your Questions Answered	3
Customer News	4
Get more out of MultiFreight	4
Meet Nathan Jennings	5

Manage documents and send them more securely with MultiFreight

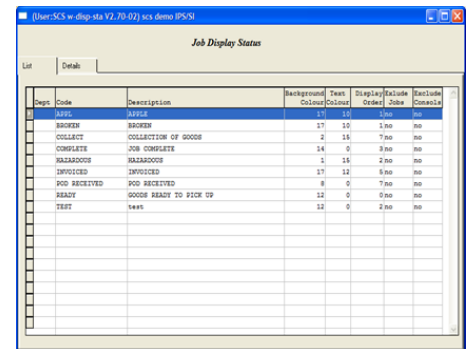
Did You Know?

- MultiFreight allows you to associate external documents with system data**
 You can store any electronic document – such as a supplier’s invoice, email messages, PODs, Microsoft Word documents and Excel spreadsheets, and scanned images – against data within your MultiFreight system. You either import the document manually or automatically through MultiFreight and choose to store the electronic document against a MultiFreight job, groupage, address or purchase invoice as you wish. If you use MultiShed, the system allows C88 and customs responses to be associated with MultiFreight data automatically.
- You can create and send PDF versions of MultiFreight documents**
 Use the MultiFreight PDF printer to convert system documents to PDF format before you send them by email. Data sent in this format is more secure.
- You can apply a user-defined status to all jobs and consols**
 If you apply your own statuses to jobs and consols you will be able to select them by their status.



The job or consol and/or its associated text become colour-coded, as shown in this example Job browse screen.

You would use the Job Display Status screen to set the colour codes.



For further information contact the support team at SCS who will be happy to help you.

Top Tip

Speed up data input by using the keyboard

Use the keyboard as much as possible rather than the mouse to speed up data input. For example:

- Use the **Tab** key to move to the next field and **Shift Tab** to move backwards within fields.
- Use **Ctrl+C** to copy a value and **Ctrl+V** to paste that value.



Latest Product Developments

MulteFreight – MultiFreight through the Cloud

MulteFreight is a new service that takes advantage of cloud computing. It gives you the option of using the MultiFreight software as a service.

For a per-user monthly fee you obtain access to the MultiFreight software hosted on platforms made available by us. We provide you with a complete system including databases, backup, automatic updates and full maintenance and support. The main difference is that we are responsible for maintaining all your system hardware and software rather than you.

With the MulteFreight service you access MultiFreight over the internet – all you need is a computer with an internet connection. Month by month you can vary the number of users if you wish, paying only for actual usage.

Licensing MultiFreight this way could be a more cost-effective way of using the system if you:

- Do not want to invest in and maintain your own hardware
- Are at the point where you need to replace existing hardware
- Have or will have a variable number of users

If you'd like some help assessing whether this type of licensing and deployment is right for you, **give us a call on 01473 212421**. We'll discuss your usage, requirements and options and help you decide if this would be cost-effective for you.



Your Questions Answered

Q: How can I run a report for an individual salesperson's activities? From the Reports menu option select Address Reports. From here you can use the 'sales reports' option. Enter the salesperson's id and if required, other selection criteria.

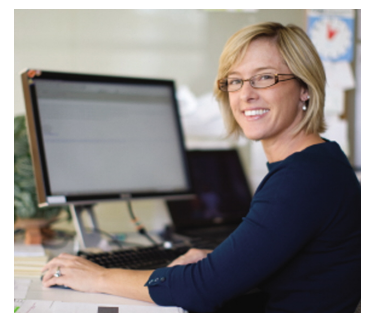
Q: Can I upgrade templates from Word 95 to a more recent version of Word? Yes. All versions of Word except Word 2000 can be used for templates. Please contact our support desk before you upgrade the templates so we can assist you with this. The version of Word that can be used may be dictated by your installation configuration, for example, where a terminal server is used, and we can advise you on your options.

Q: How do I move columns? Within the "Job list" browse you can reorder the columns to suit your personal preferences. To move a column, first click on the one you want to move then click on the heading you wish to move it to. Once you've made a change, the new settings are remembered for you in the future.

Q: How can I find variable names for document printing? When the cursor is positioned in the required field within the Job screen (excluding addresses), you can press **CTRL-F** to display the 'variable name'. This will pull through that field's data into your documentation. If you are not sure what this means but would like to redesign your documents, we hold regular courses on document design and production. Please contact our training department for further details.

Don't forget you can visit our website to see more questions and answers. Go to <http://www.multifreight.com/faq>.

If you have a question you would like the answer to, email it to diane.clough@multifreight.com with 'Newsletter – FAQ' as your subject heading.



Customer News

Turk Transport replaces freight software with MultiFreight

Turk Transport, the global logistics service provider, needed a freight system that was more user-friendly and intuitive, and gave more automation to the company's working practices than its existing software. After carefully evaluating available freight software, Turk Transport chose MultiFreight for its comprehensive functionality and ease of use.

Enterprise Freight installs MultiFreight

Enterprise Freight - provider of road transport and transportation services in the UK as well as TIR options to Europe and global groupage and full load road, sea, and air services - opted for MultiFreight because it provided the best all-round fit to the company's requirements together with the expandability to meet future plans.

STI Global Logistics selects MultiFreight

STI Global Logistics' wanted a replacement logistics system that would enable them to streamline their procedures further, improve on the availability of information to operational staff, and provide an advanced level of management information across the business. After evaluating several freight forwarding systems, the company chose MultiFreight because it met STI Global Logistics' objectives, allowing the company to remain at the forefront of technology and to provide the best level of service to customers.

Claridon Group changes to MultiFreight

As a global provider of specialist logistics services, Claridon's requirement was to replace its existing system with one that would improve availability of information across the international group, be adaptable enough to meet with each individual company's requirements and improve operational procedures throughout. After a thorough market evaluation of available freight forwarding software systems, Claridon ordered MultiFreight, MultiDox, (our electronic purchase invoice and POD entry system) and Open Accounts (integrated accountancy).

Get More Out of MultiFreight...

... Request your FREE system health check

We are offering all MultiFreight users a **free**, half-day review to see if we could help you make better use of your system. We'll visit you, discuss your working practices, and identify where you could be using further system features to better support your business.

Reviews are on a first come, first served basis, and we expect them to be popular, so contact us today to request your health check. Email diane.clough@multifreight.com with 'Newsletter – health check' in the subject heading.

And don't forget our courses! Bespoke courses are available by arrangement if you want help on a particular aspect of the system, or join one of our open courses – 2011 course dates:

Course	Jun	Jul	Sep	Oct	Nov	Dec
Templates	Weds 15 th	Weds 13 th	Weds 14 th	Weds 12 th	Weds 9 th	Weds 7 th
Rates	Thurs 16 th	Thurs 14 th	Thurs 15 th	Thurs 13 th	Thurs 10 th	Thurs 8 th
Refresher	Weds 22 nd	Weds 20 th	Weds 21 st	Weds 19 th	Weds 16 th	Weds 14 th
Introduction	Thurs 23 rd	Thurs 21 st	Thurs 22 nd	Thurs 20 th	Thurs 17 th	Thurs 15 th



Don't forget to request your FREE system health check

For more detailed information about the courses and to book your place, email diane.clough@multifreight.com with 'Newsletter – courses' in the subject heading.

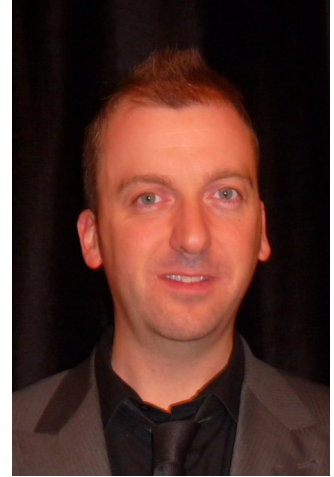


Meet Nathan Jennings – Systems Implementor

If you have installed a new MultiFreight system recently, there is a good chance you will have spoken to Nathan, and you may well have seen him at your premises. Nathan is SCS's systems implementor – he helps new customers with getting their systems installed and running, setting up the database, ironing out any teething problems when the system goes live, and training new users.

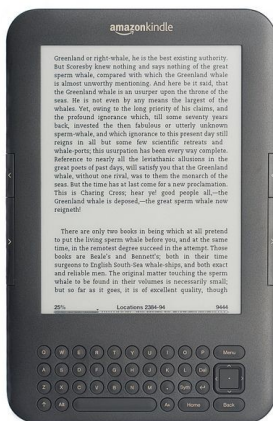
Nathan has been with SCS since April 2008. Before that he worked as a ship's agent for "K"Line and has over a decade's experience in the shipping industry. Nathan will tell you there is no such thing as a typical day for him and that's the way he likes it. Some days you'll find him in the office answering customer queries or amending the way MultiFreight works, other times he'll be working at a customer site.

In June this year Nathan is taking part in the Three Peaks' Challenge to raise money for Action Medical Research, the UK-wide medical research charity dedicated to helping babies and children. He is one of a team of six currently training to climb Britain's three highest peaks (Ben Nevis, Scafell Pike and Snowdon) in under 24 hours. Never having done anything like this before, Nathan is finding it a real challenge, but says that the training is progressing well and that he has never felt so fit. We all wish him success and he would welcome your support. Visit <http://www.action.org.uk/sponsor/nathanjennings> to make a pledge.



Nathan Jennings

Nathan's tip: Prevention is better than temporary cure! If you have created a workaround to overcome an issue you have found in MultiFreight, tell us about it. We may have already found the issue and created a permanent solution. Using our solution could save you time and will be a supported feature.



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To find out more and give us their contact details, email paul.hassan@multifreight.com.

*Terms and Conditions apply. Model may vary from that shown



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